

Emergency Support Function # 8 – Public Health and Medical Services

ESF Coordinator:

Emergency Medical Services Operations Manager
Or- Virginia Department of Health Emergency Coordinator

Primary Agencies

Floyd County Health Department/NEW RIVER VALLEY Health District
EMS Providers
Hospitals

Secondary/Support Agencies

Department of Social Services
Public Service Authority
Fire Departments
Sheriff's Office
American Red Cross
Virginia Department of Environmental Quality
Virginia Department of Health
Virginia Department of Agriculture and Consumer Services

Introduction

- The purpose of ESF # 8 is to provide health and medical services to the residents of Floyd County during and/or after an emergency situation.

Purpose:

- Guide a response using local resources and to coordinate a response with the local and/or state agencies when the incident exceeds the local capabilities.

Scope:

- An all hazards approach based on Floyd County's ability to provide medical resources;
- When an incident exceeds the local capabilities, outside assistance will be requested through MOUs, Mutual Aid Agreements, including Statewide Mutual Aid and the coordination of this plan with the Mount Rogers Health District Emergency Response Plan and the Southwest Virginia Emergency Medical Services Response Plan;
- VDH- NEW RIVER VALLEY Health District will monitor, survey, and evaluate the situation to determine if there is a public health issue/emergency;
- Hospitals may request resources through Hospital WebEOC, which is maintained by the Virginia Hospital and Healthcare Association (VHHA); and
- The Far Southwest Disaster Preparedness Commission maintains disaster relief trailers that are stationed at four hospitals in Southwest Virginia. These trailers are stocked with emergency medical supplies and equipment.
- Coordinate with Near Southwest Preparedness Alliance (NSPA) to check regional hospital resources to handle medical surge and aid with patient tracking.
- Coordinate with ESF4 for decontamination needs during an event.

Policies:

- Internal policies and procedures and regulations;
- Privacy policies and laws with regard to provision of medical care;
- Policies regarding provision of first aid and health care; and
- EMS vehicles are dispatched primarily through the County Communication Center, but each provider may also be toned out through their squad station.

Concept of Operations**General:**

- Floyd County will respond with available resources as designated in the plan;
- Support and assistance from neighboring local governments and state agencies will be requested based on mutual aid agreements and coordination with other agency's plans;
- VDH—NEW RIVER VALLEY Health District in conjunction with the Office of Drinking Water Programs, may facilitate environmental sampling of water sources (i.e. wells and water treatment facilities) to ensure safe drinking water supplies;
- VDH—NEW RIVER VALLEY Health District may also facilitate infectious disease surveillance (i.e. measles, chickenpox, seasonal influenza, bacterial infections, etc.) in accordance with VDH policies and procedures, to determine the potential for a public health issue/emergency;
- Public Health Advisories will be coordinated with VDH, Floyd County Emergency Management, Virginia Department of Emergency Management, and disseminated through the JIC; and
- If the EOC is activated during the response, representatives of this ESF will be assigned to the EOC.

Responsibilities/Actions

- Provide personnel, equipment, supplies and other resources necessary to coordinate plans and programs for a medical response during an incident;
- Designate an individual to coordinate medical, health, and rescue services;
- Coordinate with ESF 6 for shelter unmet health needs;
- Coordinate and develop SOPs for personnel in this ESF;
- Develop and maintain procedures for providing a coordinated response with local government and private organizations;
- Maintain a roster of key officials in each medical support area;
- Review emergency plans with local governments; and
- Implement mutual aid agreements as necessary.
- Provide Vector Control Services for the county through companies under contract with the county currently; this will need to be coordinated with the County Administrator.

**Tab 1 to Emergency Support Function #8
EMERGENCY MEDICAL SERVICES PROVIDERS**

Provider	Location	Phone Number	Contact	Resources	Personnel
Floyd County Vol. Rescue Squad	Route 221 North Floyd, VA	540-745-2800 540-250-2664	Jason Schumann	6 Type 1 4WD Ambulances (not the NIMS Type) 1 Medium Duty Rescue Truck 1 Van 4WD 1 6x6 Rescue ATV 1 Truck and trailer for ATV 2 Response Vehicles 35 Portable Radios	9 ALS 18 BLS 29 EVOC Cert 27 Rescue Cert 3 SAR Cert 2 Rope/Vertical Rescue Cert 1 Haz Mat Cert
Floyd County Emergency Medical Services	PO Box 218 452 Floyd HWY N Floyd VA 24091	540-745-2800 276-952-5969	Phillip Belcher	3 Type 1 4WD Ambulances 1 Response Vehicle	19 ALS 5 BLS 22 EVOC

Table 8.1 – EMS Providers

**Tab 2 to Emergency Support Function #8
Hospitals, Clinics, Medical Facilities and Personnel**
(Includes all medical facilities within the jurisdiction, adjacent localities and states)

Facility	Address	Phone Number(s)	Contact Person	Personnel
Montgomery Regional Hospital	1700 South Main Street Blacksburg VA 24060	540-951-1111		
Carilion New River Valley Medical Center	2910 Tyler Rd, Christiansburg, VA	540-731-2612		
Lewis Gale Medical Center	1900 Electric Road Salem VA 24153	540-776-4000		
Carilion Roanoke Memorial Hospital	1906 Belleview Avenue Roanoke VA 24014	540-981-7000		
Twin County Community Hospital	200 Hospital Drive Galax VA 24333	276-375-8400		
Pioneer Community Hospital	18688 Jeb Stuart Hwy Stuart VA 24171	276-694-8600		
Northern Surry Hospital	830 Rockford Street Mt. Airy NC 27030	336-719-7000		

Table 8.2 – Hospitals & Clinics

**Tab 3 to Emergency Support Function #8
Emergency MEDEVAC Services**

Provider	Address	Phone Number	Point of Contact
Lifeguard	431 McClanahan Street Roanoke, VA	888-377-7628	Susan Smith
Med-Flight 2	18377 Floyd Highway Abingdon, VA 24211	276-676-5622 423-844-2104 (Flight Tracking)	John Ratliff Virginia State Police
Wings 4	1109 Snyder Street Marion, VA 24354	276-783-2524 276-807-4791 800-946-4701	Jason Hefner
Wake Forest Baptist Aircare	Medical Center Boulevard Winston Salem NC 27157	800-336-6224	Holly Mason

Table 8.3 - Medevacs

Tab 4 to Emergency Support Function #8 Virginia Funeral Directors Associations Inc. Mortuary Disaster Plan Organization

Mission – To develop an efficient and effective management response system in mass fatality disaster situations to facilitate the preparation, processing, and release of deceased human remains to the next of kin or family representative.

Organization – The Virginia Funeral Directors Association (VFDA) is responsible for the statewide coordination of the mortuary activities in the state. VFDA's Disaster Response Team is comprised of two state coordinators, four regional coordinators, and seven district coordinators. Each district has a response team comprised of members who have completed training in the VFDA-approved program that qualifies them as certified disaster coordinators. The VFDA response teams will provide support in recovery, evacuation, and identification of the remains.

The Office of the Chief Medical Examiner is by law responsible for the deceased. Virginia is divided into four medical examiner districts that include the Northern Virginia District based in Fairfax, the Western District based in Roanoke, the Central District based in Richmond, and the Tidewater District based in Norfolk (Attachment 1). **Floyd County is served by the Western District Office of the Chief Medical Examiner.**

Concept of Operations – In the event of a mass fatality disaster situation, the Virginia EOC will contact the State Medical Examiner's Office, who will in turn notify the Virginia Funeral Directors Association (VFDA). Once contacted by the State Medical Examiner's Office, the VFDA will activate the Mortuary Response Plan and response teams. The VFDA Response Teams will operate under the direction of the District Medical Examiner of the district in which the incident occurred.

In order to ensure a prompt and professional response, the Virginia Funeral Directors Association maintains a resource manual of needed supplies, equipment, and vehicles. If additional resources are necessary to effectively respond to a disaster, the VFDA Executive Director has emergency purchasing authority up to a specified limit. The VFDA also has a specially equipped disaster trailer to assist the State Medical Examiner's Office and other funeral directors in the state with disaster field response.

Tab 5 to Emergency Support Function #8 Virginia Medical Examiner Districts

COMMONWEALTH OF VIRGINIA
DEPARTMENT OF HEALTH
OFFICE OF THE CHIEF MEDICAL EXAMINER
400 East Jackson Street
Richmond, VA 23219-3694
(804) 786-3174



OFFICES OF THE MEDICAL EXAMINER

Central District (Richmond)
400 East Jackson Street
Richmond, VA 23219-3694
(804) 786-3174

Eastern District (Norfolk)
830 Southampton Avenue
Suite 100
Norfolk, VA 23510
(757) 683-836

Northern District (Fairfax)
9797 Braddock Road

Fairfax, VA 22032-1700
(703) 764-4640

Western District (Roanoke)
6600 Northside High School Rd Suite 100
Roanoke, VA 24019
(540) 561-6615